

Sustainability & Business Writer, Content Strategist

Engaging audiences with creative storytelling and high impact digital experiences

Experienced communications strategist who works closely with clients and experts to uncover compelling insights and deliver stories designed to engage global audiences. A strategic thinker with deep technology and cross-industry expertise. A confident and collaborative interviewer, driven by curiosity to find the “hook”, regardless of the story. Strong researcher adept at demystifying complex topics and increasing mindshare. Track record of delivering data-driven content that is compelling, credible and consumable across a broad range of digital media including websites, interactive media and tools, videos, data dashboards, thought leadership reports and social media. Passionate about applying a diverse skill set to help solve environmental challenges both locally and globally. Interests – green technology, sustainability, corporate social responsibility, ESG, environmental writing, renewables, smart cities, forests, carbon markets, conservation, climate change, wildlife and biodiversity.

- Social Responsibility / Citizenship
- Community Management
- Interactive Content
- Blog Management / Editing
- Research / Science Communications
- Environmental / Conservation Issues
- In-Depth Reporting / Article Writing
- Social Media / Web Manager
- Technology for Good / Social Impact
- Digital / Editorial Strategy

TECHNICAL SKILLS

WordPress | Hootsuite | Adobe Creative Cloud | Photoshop | HTML | Office | Google Analytics | SEO | PMI PMP®

PROFESSIONAL EXPERIENCE

Sustainability and Technology Writer.....Nov 2018 – present

CXO Communication

- Work directly with client to develop content covering a wide variety of topics including their sustainability strategy, renewables, diversity, social impact, smart cities, artificial intelligence, the internet of things, 5G and more.
- Ghostwrite blogs and contributed articles for technology executives and experts across multiple regions.
- Interview experts and create playbooks on strategic priorities for client’s press and analyst teams.
- Edit case studies, sustainability report, video scripts, white papers, solution briefs, messaging architecture, etc.

Climate Reality Leader.....Mar 2019 – present

The Climate Reality Project, Atlanta trained March 2019

Nonprofit & Corporate Communications Writer.....Mar 2014 – Oct 2018

Species360, Freelance, IBM

- Led IBM AI for Social Good (Sustainability) project, delivering a long-form article based on a series of expert interviews to demonstrate how innovators are using new artificial intelligence capabilities to protect the environment.
- Wrote a variety of technology content assets for large telecommunications client that were well-received. Topics included drone and environmental monitoring, smart cities and hosted voice communications.
- Managed all content marketing, marketing communications, PR, event collateral, website, blog and social media for nonprofit organization (as a one-person team). This included planning, conceptualization, design and execution, as well as vendor and freelancer management. Grew social media reach, engagement, amplification

Communications Writer (Cont)

- by 3-9x across all channels, and improved Google search rank by more than 15 points for priority keywords. Animated video I produced for CEO to present at worldwide conference for directors received a standing ovation.
- Managed development of and wrote thought leadership materials that paired strategic insights from market research with practical lessons to help business leaders deliver better results. Created and managed the launch of content assets such as white papers, picture books, infographics, videos, interactive experiences to elevate IBM's voice and increase mindshare in key emerging technology markets.
- Led launch/redesign of several branded channels, achieving consistently high growth and engagement across all. In one year, tripled internal digital community and blog traffic, doubled the number of contributing bloggers, and grew blog shares and Twitter engagement by 5x.

Global Social Brand & Community Manager.....Nov 2011 – Feb 2014*IBM Brand System Workforce Enablement*

- Pioneered the transition of the alumni program from a website to a social media based community model, increasing engagement and saving \$600k in platform costs. As a result, other branded communities such as IBM HR, the Center for CIO Leadership, and IBM Club adopted model for their audiences.
- Developed a first-of-a-kind automated email solution, delivering team member registration status for employee values jam to managers and encouraging attendance, doubling overall employee participation.

ADDITIONAL EXPERIENCE

Held various advancing roles at MITSUBISHI CONSUMER ELECTRONICS and IBM with direct responsibility up to 30 people and budgets up to \$10 million. Sample accomplishments include:

- Managed the development of a variety of successful e-business and multimedia projects across multiple industries. High client satisfaction with results on one project led to \$1M+ of additional business
- Designed, produced, and managed internal and external corporate web sites, including interactive applications for consumers and dealers.

EDUCATION

Master of Science (MS), Business Management / Marketing, Nanzan University, Nagoya Japan

Bachelor of Arts (BA), Business Administration / Japanese Studies, Oglethorpe University, Atlanta, GA

PUBLICATIONS / AWARDS / OTHER

- Published bylines in Species360, Green Business, American Forests, IBM Cognitive Business Medium, IBM Internet of Things, IBM Social Business Insights, and Customer Relationship Magazine
- Ghostwritten articles on client's blog and Tech Target
- Designed, produced and managed multiple brand websites/blogs on Wordpress
- Clients/industries for digital projects have included retail, financial services, consumer electronics, manufacturing, nonprofits, associations, online communities and networks, cultural events
- Multiple articles and internal digital projects for IBM executives, newsletters, communities
- Bilingual websites about Japan were featured in local and national magazines and garnered multiple internet awards and recognition
- Art portfolio/website featured in Atlanta Showguide magazine

Writing samples available upon request.